



Human Resource Departments turn to Challenge Training and Consulting *for* Professional Training and Consulting Services

Background

Corporate Human Resource organizations are constantly challenged with building a stronger and more productive employee base while working within budget constraints caused by a difficult economy. In these challenging times it is essential that companies invest in their most valuable assets; (their employees) so they can realize the economic benefits associated with productivity gains along with increased internal and external customer satisfaction. Since our inception in 1994, **Challenge Training and Consulting (CTC)** has maintained strong partnerships with Human Resource organizations within a number of well-known corporations around the United States. Our expertise and commitment to quality have well positioned us to serve the unique requirements of corporate Human Resource organizations.

Our Proven Methodology

CTC has successfully utilized a methodology to assess and evaluate our client's needs which in-turn affords our Learning Professionals the ability to develop effective training and consulting solutions to meet your company's diverse requirements.

Our proven process is comprised of six primary steps...

1. Needs Assessment
2. Presentation of Assessment Findings
3. Program Development
4. Program Delivery
5. Commitment to Action
6. Follow-Up with Key Stakeholders

Overview of Our Solutions

Our team of dedicated Learning Professionals delivers the highest-level training and consulting services on time and within budget.

✓ Summary of Training Services

- Professional Development
- Change & Conflict Management
- Performance Management
- Effective Communications
- Hiring & On-Boarding Employees
- Diversity
- Harassment
- Emotional Intelligence
- Exquisite Customer Service
- Managing Stress & Anger
- Employee Re-Skilling
- Team Building
- Emerging Leaders Programs

✓ Summary of Consulting Services

- Organizational Development
- Leadership Development
- Succession Planning
- Executive Coaching
- Performance Planning
- 360 Degree Feedback
- Myers-Briggs Inventory
- Strategic Goal Setting
- Managing Change
- Planning Effective Meetings

... Increasing Productivity Through Innovation & Personal Service ...

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Human Resources Capabilities